We are an intelligent organisation, using good quality information to deliver better				Our resources are clearly prioritised to provide excellent services and value for money			
Code	Improvement Priority		Accountable Director	Code	Improvement Priority		Accountable Director
IO-1a	Improve our systems and processes to enable us to use our information effectively and efficiently	🟢	James Rogers	VfM-1a	Deliver our 5 year financial strategy to align resources to our strategic priorities	🟢	Alan Gay
IO-1b	Use our information to shape service provision, provide constructive challenge and improve our decision making at all levels	🟠	James Rogers	VfM-1b	Embed sustainability in our resource management processes	🟢	Alan Gay
IO-1c	Ensure we have the right intelligence to inform our strategic planning	🟠	James Rogers	VfM-1c	Consider all additional sources of funding available to support our priorities	🟢	Alan Gay
IO-1d	Develop arrangements to protect and share information in line with legislative and regulatory requirements	🟢	James Rogers	VfM-2a	Improve the efficiency of our services including maximising savings delivered through procurement, ICT and asset management	🟢	Alan Gay
IO-2a	Increase choice so customers can access services in more convenient ways	🟠	James Rogers	VfM-2b	Embed value for money at all levels	🟢	Alan Gay
				VfM-3	Implement a commissioning approach which delivers value for money and ensures the best provider	🟠	Nicolé Jackson
IO-2c	Improve our services based on customer feedback	🟠	James Rogers	Vfm-4a	Ensure strategic business transformation/improvement activity is prioritised and co-ordinated	🟠	James Rogers
IO-2d	Manage customer expectation and deliver on our promises	🟠	James Rogers	Vfm-4b	Enhance service improvement capacity to support business change at directorate/service level	🟠	James Rogers
IO-2e	Develop joined up and person centred services designed around the needs of our customers	🟠	James Rogers	Vfm-4c	Embed a consistent approach to service planning which clearly links workforce and asset management planning, risk, financial and performance management	🟢	James Rogers
				Vfm-4d	Explore opportunities for collaboration with private and public sector bodies - BIG IDEA	🟠	James Rogers
IO-3a	Increase involvement, engagement and participation of all communities especially hard to reach groups	🟠	James Rogers	Vfm-5a	Develop sustainable and effective partnership governance framework	🟢	Nicolé Jackson
IO-3b	Build trust with local communities to encourage greater engagement	🟠	James Rogers	Vfm-6a	Improve quality and efficiency of support services	🟢	Alan Gay

We are a values led organisation and our people are motivated and empowered

Code	Improvement Priority	Status	Accountable Director	Code	Improvement Priority	Status	Accountable Director
VP-1a	Ensure we have the right staff, in the right place with the right skills at the right time	🟠	Alan Gay	VP-3b	Maximise member involvement in policy development, decision making and accountability	🔵	Nicolé Jackson
VP-1b	Empower, support and develop our staff and members by embedding core skills and behaviours with performance based appraisals	🟠	Alan Gay	VP-4a	Ensure colleagues reflect the diversity of our communities	🟠	Alan Gay
VP-1c	Improve understanding and transparency of our decision-making and accountability processes	🟢	Nicolé Jackson	VP-4b	Ensure fair access to all our services	🟠	James Rogers
VP-2a	Improve leadership at all levels including officers and elected members	🟠	Alan Gay	VP-4c	Embed equality and diversity throughout the organisation	🟠	James Rogers
VP-2b	Enhance our leadership of the city	🟢	James Rogers	VP-5a	Reduce the carbon emissions arising from our buildings, vehicles and operations - BIG IDEA	🟢	Alan Gay
VP-2c	Strengthen communication (skills and mechanisms) at all levels	🟢	James Rogers	VP-5b	Increase the proportion of socially responsible goods and services that we procure	🟢	Nicolé Jackson
VP-3a	Strengthen our democratic processes to improve governance and policy making	🔵	Nicolé Jackson	VP-5c	Support the achievement of our strategic outcomes through our corporate social responsibility programme	🟢	James Rogers

Leeds Strategic Plan

Code	Environment Improvement Priority	Status	Accountable Director
ENV-1b	Reduce emissions from public sector buildings, operations and service delivery and encourage others to do so	🟢	Jean Dent

Key

Colour	Description
🔴	Significant delays or issues to address
🟠	Minor delays or issues to address
🟢	Progressing as expected – on schedule to complete actions & targets
🔵	Improvement priority delivered/completed no further actions or activities planned